



CLYDEBANK FIRE STATION



STATION PLAN

2006 / 2007

STATION PLAN

Introduction

This station plan forms an integral part of the Area Plan, Community Safety Plan and the wider Community Safety Strategy. It will provide a targeted programme designed to assist all members of the community in realising the corporate vision of Strathclyde Fire and Rescue, "making our communities safer places to live, work and visit."

The Station Plan will also record issues relating to station personnel, their development and station requirements to ensure optimum service delivery. It will place a duty upon all personnel to contribute towards the corporate vision by requiring them to work towards the development of strategies and activities that will:-

- **Minimise the effects of fire and other emergencies.**
- **Reflecting the Community's need for Fire and Rescue Services.**
- **The effective administration of Fire Safety Legislation.**
- **The achievement of fairness and equality in the treatment of all staff and Service users.**
- **The promotion of health, safety and welfare.**
- **Communicating with all stakeholders and staff to inform on Fire and Rescue Service activity and to seek opinion on the delivery of services.**
- **Making the best use of all resources.**

Aim

To Improve Service Delivery we will more effectively:-

- Manage Attendance
- Identify training needs
- Implement risk reduction measures
- Develop Personnel
- Maintain Operational Competencies
- Promote Best Value

To reduce the number of incidents in the station area in the following categories: -

- Accidental dwelling fire deaths.
- Serious non-fatal casualties from fire.
- Accidental dwelling fires.
- Reduction of secondary fires

To work towards a reduction in the number of: -

- Unwanted fire signals.
- Malicious calls.
- Incidence of wilful fire raising.
- Anti Social Behaviour i.e. attacks on fire crews, hydrant abuse
- RTC's

All of which will contribute to the overall SFR Performance Management and Reporting Framework.

Objectives

1. Reduce Accidental Dwelling fires in station areas: -

- Reduce Accidental Dwelling fires in the station area;
- Reduce fatalities in accidental dwelling fires;
- Reduce casualties in accidental dwelling fires;
- Conduct Home Fire Safety Visits (HFSV) in response to referrals;
- Post flyers in target areas;
- Use the media to highlight the availability of this service;
- Raising community awareness through community events in the station area;
- Liaise with Community Safety Partnerships.

2. Reduce the incidence of anti-social behaviour:-

- Identify target areas within the station ground;
- Implement a programme of education in schools;
- Liaise with local media;
- Liaise with police, Local Authority Partners and Youth Groups.

3. Reduce the number of RTC's within the station area:-

- Liaise with Police and Local Authority;
- Liaise with Community Safety Partnership Road Safety.

4. Reduce the number of unwanted fire signals:-

- Highlight areas of concern, number of incidents – track, record data;
- Establish contacts with businesses concerned;
- Target high offender's i.e. Hospitals, Universities, Student Accommodations.
- Regular meetings with the management of high offending premises;
- Any other activities in line with Strathclyde Fire & Rescue Policies

5. Finance

- Agree areas of priority in terms of spending for fiscal year.
- Investigate areas of overspend in past year and redress the situation.

- Monitor stock levels and efficiency measures to identify areas for improvement
- Investigate use of petty cash accounts.
- Monitor and control incidences of pre-arranged overtime.

6. Development

- Agree personal development plans with all staff under development.
- Arrange realistic training events.
- Arrange training for risks in the Community Risk register.

7. Technical Services

- Review Station vehicle requirements
- Complete annual property audit.

8. Personnel

- Ensure establishment on each watch is sufficient to maintain crewing levels
- Ensure the adequate supervision of support personnel
- Manage attendance levels.

9. Strategic Planning

- Arrange and chair annual Health and Safety meetings.
- Ensure performance management methodology is being implemented.
- Carry out Best Value audit of station staffing.

Useful Contacts: -

- Community Safety Partnerships / Forums / Committees
- Youth Groups in Station Area
- Strategic Youth Development Officer SFR HQ
- Schools
- Social Services
- Police
- Groups of interest i.e. Age Concern
- Local Councillors
- Co-ordinators
- Community Firefighters
- Area CFS Legislative Offices
- CCTV provider, Streetwatch etc.

Living in Clydebank: - COMMUNITY PROFILE

STATION AREA:

Situated on the Northwest outskirts of Glasgow, the Clydebank station area contains a diverse range of land uses. Including natural and built resources and a mix of dense urban form along the Clyde waterfront, to the open and rugged moorland that characterises the Kilpatrick hills. The pattern of development is such, that almost all of the population within the station area is concentrated in the river valley of the Clyde. To the north of the urban area, the Kilpatrick hills form a dramatic backdrop and provide a location for agriculture, forestry and a number of outdoor recreational pursuits. The urban area includes a range of Town centre developments, Industrial estates, Business parks, Bonded warehouses and busy Arterial road & rail networks. In recent times there has been a sharp decline in the traditional manufacturing base of the station area, with the loss of major employers. Despite previous efforts by partner agencies, a legacy of high unemployment remains. The physical and social make-up of the area is also under some strain. However partner agencies are building on past achievements, to take advantage of a wealth of opportunities, which exist, to transform the outlook of the area.

LISTED BUILDINGS:

The Station area contains a number of Listed buildings, (see below) along with various sites of special scientific interest, special protected areas, wildlife corridors and scheduled ancient monuments.

Titan cantilever crane	Riverside station
Town hall	Former Fire station
Central library	Church of our holy redeemer
Cochno house	Central warehouse
Stables, Cochno house	Former Co-op admin office building
Parish church graveyard, Old Kilpatrick	Lusset house
Old secession church, Old Kilpatrick	St Margarets church and presbytery
Edinbarnet House	



OPERATIONAL ACTIVITY:

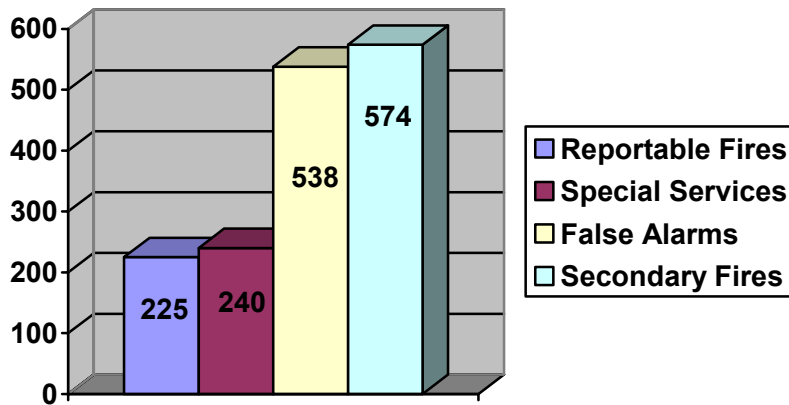
The tables below detail the stations emergency callouts and related calls for the period 1st April 2005 to 31st March 2006. One area, which should be noted, is that of the **225** serious, reportable fires, **93** of these were to private domestic houses.

Note;

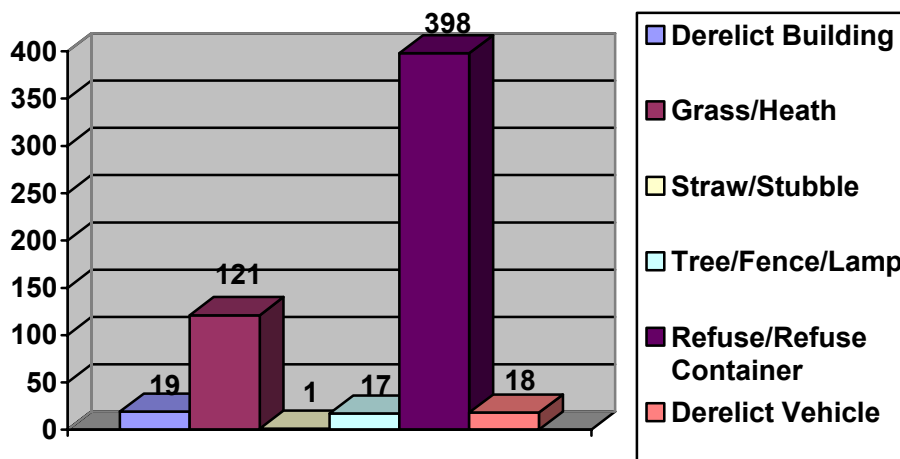
Secondary fires includes, rubbish, grass and derelict buildings.

Special service emergency includes road traffic accidents, flooding, non fire rescues etc.

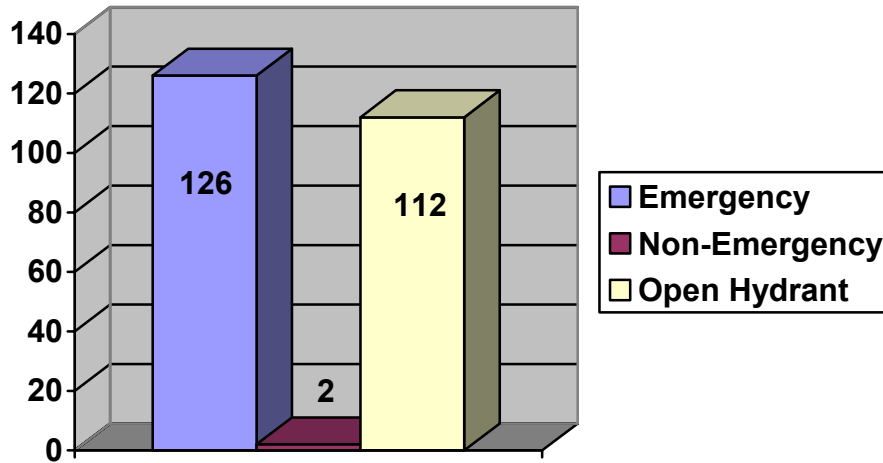
Total Station Turnouts- 1577



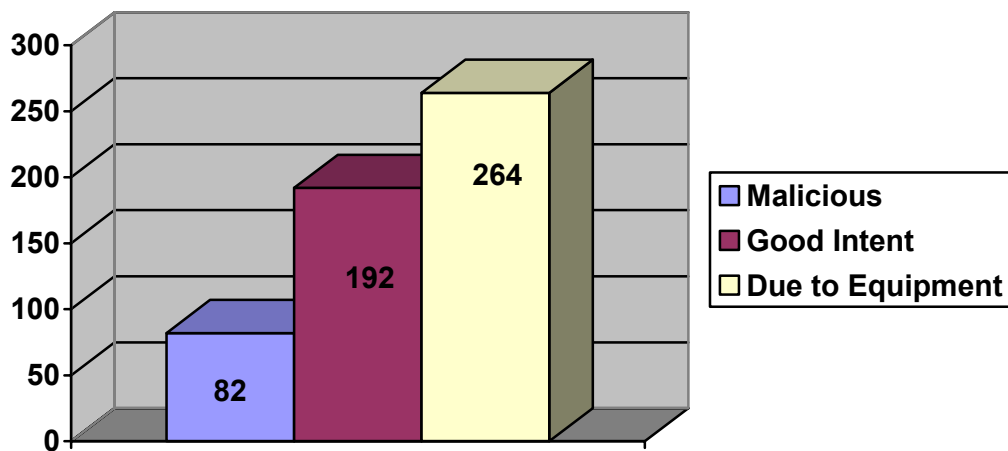
Secondary Fires- 574



Special Services- 240



Automatic Fire Alarms- 538



As can be seen from the above tables 76% of the station turnouts are to a combination of Secondary fires (574 - 35%), Automatic Fire Alarms (538 - 34%) and Open Hydrant Occurrences (112 - 7%). These figures are proportionally similar throughout Strathclyde Fire and Rescue and are a tremendous drain on resources. The Station Plan aims to tackle these problems and provide a more cost effective service to the community.

Clydebank Fire Station Profile.



The station, which is situated at 2 Kilbowie Road, was officially opened on 25th May 1962. It is presently undergoing a major refurbishment that is due for completion in April 2006.

Station Personnel

The station currently has an establishment of 84 personnel, 21 per watch (Blue, Green, Red and White) with the following personnel attached to each watch;



1 Watch Manager



5 Crew Managers



15 Firefighters

The length of service of the operational personnel ranges from Probationer Firefighters who have recently completed basic training at the Scottish Fire Service College, to experienced officers with 30+ years service. These officers maintain their competencies not only by attending operational incidents, but also by attending courses at local, national and international centres. They also train on station and this station plan recognises the need for on-site training at local risks within our community. This will be carried out after liaison with local partners and subject to satisfactory risk assessment.

Fire and Rescue fleet.

The appliances at Clydebank fire station, crewed by the above personnel, consist of 2 Rescue pumps, 1 High Reach appliance (Turntable Ladder) and a Major Incident Unit. The Major Incident Unit is one of 3 within the Strathclyde area. It is the result of the need for the Fire and Rescue services to have a capability to respond to incidents that may be the result of global terrorism following incidents in America and, more recently London.



Managing Attendance:

At present the average absence rate within the station is 5.53% against the Service average of 7.77%, a positive difference of 2.24%. Watch availability is maintained by either implementing the detached duty policy or incurring pre-arranged overtime.

The implementation of the Managing Attendance Policy will have a positive affect on the absence rate.

Population:

The station area population sits around the **45,458** mark made up from **21,260** Females and **24,198** Males, contained in **20,309** households. (Source, 2001 census)

Population Breakdown: age

	Female	Male	Total
Nursery ages 0 - 4	1288	1368	2656
Primary ages 5 - 11	1953	2124	4077
Secondary ages 12 - 16	1440	1530	2970
Working ages 17 - 60	13868	12398	26266
Retired ages 61+	5636	3853	9489
Totals	24185	21273	45458

Housing Stock Tenure:

Housing stock tenure within the station area is a roughly even mix between privately owned and public sector rentals.

Privately owned	9717
Public sector (council)	6280
Public sector (housing associations)	3028
Private rental	343
Other	941

Residences:

Total number of households 20,309

- **21.15%** of all residences have children aged 0 – 15 years.
- **30.70%** of all residences with children have lone adults.
- **2.97%** of all residences with children, have 4 or more children.
- **0.84%** of all residences with children, have lone adults with 4 or more children.
- **20.37%** of the total population are over 60 years.
- **41.28%** of this age group live alone.
- **18.47%** of residences have elderly living alone
- **8.04%** of residences have 2 elderly persons.

Ethnicity:

The area has a lower than average proportion of minority ethnic groups within its population. However some estates are currently being used to accommodate persons wishing asylum or refugee status.

Employment:

The main employment fields within Clydebank station area are listed in the table below. As stated earlier, large-scale manufacturing, which predominated in the past, has been in decline for a number of years, with the resultant level of unemployment sitting around the **6.7%** mark, broken down as follows,

- Total unemployment – **1329 persons**
- Male unemployed – **10.4%**
- Female unemployed – **2.6%**

(Source- Strathclyde labour market intelligence & monitoring service 2004)

Type	Total
Agriculture & Fishing	134
Energy & Water	171
Manufacturing	2423
Construction	1495
Distribution, Hotels & Restaurants	3823
Transport & Communications	1426
Banking, Insurance & Finance	2844
Public admin, Education & Health	5148
Other services	961

Other supporting documentation:

- Community Safety Partnership - Scottish Executive
- Any local agreements / Partnership documents
- Age Concerns Development Plan 2001 -2005
- To promote the wellbeing of older people
- National Community Fire Safety Centre – Toolkit

Political Overview:

Clydebank Fire Station sits within the West Dunbartonshire Local Authority area.





There are 11 council wards within the station turnout area.

1. Whitecrook
2. Dalmuir/Central
3. Mountblow
4. Parkhall
5. Linnvale/Drumry
6. Kilbowie
7. Kilbowie West
8. Faifley
9. Faifley North/Hardgate
10. Duntocher
11. Bowling/Milton/Old Kilpatrick

The current Chief Executive of the Council is Mr. Tim Huntingford. The Council Leader is Councillor Andy White (Ward 5 Linnvale/Drumry)

Councillors:

<p>Dennis Brogan Ward 1 Whitecrook</p> <p>Address: 68 Moorfoot WAY Bearsden G64 4RL</p> <p>Tel: 01389 738782</p>	
<p>Gail Casey Ward 2 Dalmuir /. Central</p> <p>Address: 28 Benbow Road Clydebank G81 4DP</p> <p>Tel: 01389 738782</p>	
<p>Jackie Maceira Ward 3 Mountblow</p> <p>Address: 9 Islay Crescent Old Kilpatrick G60 5EW</p> <p>Tel: 01389 738520</p>	
<p>Alistair MacDonald Ward 4 Parkhall</p> <p>Address: 32 Hawthorn Street Clydebank G81 3HZ</p> <p>Tel: 01389381799</p>	
<p>Andy White Ward 5 Linnvale / Drumry</p> <p>Address: Council Offices Garshake Road Dumbarton G823PU</p> <p>Tel: 01389737547</p>	

<p>Anthony Devine Ward 6 Kilbowie</p> <p>Address: 3 Harris Road Old Kilpatrick G60 5LQ</p> <p>Tel: 01389 875060</p>	
<p>Denis Agnew Ward 7 Kilbowie West</p> <p>Address: 17 Millburn Avenue Clydebank G81 1EW</p> <p>Tel: 01389 738782</p>	
<p>Margaret Bootland Ward 8 Faifley</p> <p>Address: 36 Mirren Drive Duntocher Clydebank G81 6LF</p>	
<p>Douglas McAllister Ward 9 Faifley North / Hardgate</p> <p>Address: 9 Southend Road Hardgate Clydebank</p> <p>Tel: 01389 890623</p>	
<p>Duncan MacDonald Ward 10 Duntocher</p> <p>Address: 20 Russell Road Duntocher Clydebank G81 6JT</p> <p>Tel: 01389380887</p>	

George Black Ward 11 Bowling / Milton / Old Kilpatrick

Address: 24 Lennox Road
Milton
Dumbarton
G82 2TL

Tel: 01389 761449 Mob. 07909 890840
E-mail george.black@west-dunbarton.gov.uk



Acknowledgements:

Kind thanks to West Dunbartonshire Library Services for allowing permission to use images from their Central Library and www.theclydebankstory.com.

STATION PLANNER - COMMUNITY SAFETY**PAGE 1****STATION: CLYDEBANK****YEAR: 2006 –2007**

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	<p>Reduce Accidental Dwelling fires in the station area.</p> <ul style="list-style-type: none"> • Increase ownership of smoke alarms through Home Fire Safety Visits. • Conduct HFSVs in response to referrals. • Raise awareness of the availability of HFSVs in target areas. 	<p>All Station Personnel</p> <p>Station Manager</p> <p>Group Manager (Community Safety)</p> <p>Community Co-ordinator</p>	<p>Start April 2006</p> <p>Review Monthly</p> <p>Annual Audit</p>
2	<p>Reduce Anti Social Behaviour such as: – Attacks on Crews, Deliberate Fire Setting, Malicious calls and hydrant abuse.</p> <ul style="list-style-type: none"> • Raise awareness of negative factors associated with these issues during school visits etc. 	<p>Station Manager to liaise with partnership organisations.(Police, Community Wardens)</p> <p>Community Co-ordinator</p> <p>All Station Personnel</p>	<p>Start April 2006</p> <p>Review Quarterly</p> <p>Annual Audit</p>
3	<p>Reduce the number of RTCs. The roads in this station area are classified as high risk e.g.</p> <ul style="list-style-type: none"> • A82 • A810 • Liaise with Police and local authorities 	<p>Station Manager to liaise with partnership organisations (Police, Road Safety Organisations)</p> <p>All Station personnel</p>	<p>Start April 2006</p> <p>Review Quarterly</p> <p>Annual Audit</p>
4	<p>Reduce the number of Unwanted Fire Signals:-</p> <ul style="list-style-type: none"> • Enter into discussion and agreement with management and staff of the identified businesses. • Induction and regular talks in student accommodations. 	<p>Station Manager</p> <p>Watch Managers</p> <p>All Station Personnel</p> <p>Community Co-ordinator</p>	<p>Start April 2006</p> <p>Review Monthly</p> <p>Annual Audit</p>

STATION PLANNER – OPERATIONS**PAGE 2****STATION: CLYDEBANK****YEAR:****2006 – 2007**

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Compile Community Risk register Review Monthly Annual Audit	Group Manager Station Manager	Start April 2006 Finish April 2007
2	Agree Risk Register & priority with Area Commander Review Quarterly Annual Audit	Group Manager Area Manager	Start April 2006 Finish October 2006
3	Ensure appropriate ops response to each risk Review Quarterly Annual Audit	Group Manager Station Manager	Start April 2006

**STATION PLANNER – FINANCE****PAGE 3****STATION: CLYDEBANK****YEAR: 2006 – 2007**

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Agree areas of priority in terms of spending for fiscal year Review Monthly Annual Audit	Group Manager Station Manager Watch Managers Area Admin Officer	Start April 2006 Finish April 2007
2	Investigate areas of overspend in past year and redress situation Review Quarterly Annual Audit	Station Manager Watch Managers Area Admin Officer	Start April 2006 Finish July 2006
3	Monitor stock levels and efficiency measures to identify improvements Review Quarterly Annual Audit	Station Manager Watch/Crew Managers SSA	Start April 2006 Finish April 2007
4	Investigate use of petty cash account and integrity of system of reimbursement Review Monthly Annual Audit	Station Manager Watch/Crew Managers SSA	Start April 2006 Finish April 2007

STATION PLANNER –DEVELOPMENT

PAGE 4

STATION: CLYDEBANK

YEAR: 2006 – 2007

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Assess Development Needs Agree PDP with all staff undergoing development Review Monthly Annual Audit	Station Manager Watch Managers Crew Managers	Start April 2006 Finish April 2007
2	Arrange realistic training events Review Quarterly Annual Audit	Group Manager Station Manager Watch/Crew Managers	Start April 2006 Finish April 2007
3	Arrange training for risks in community risk register Review Quarterly Annual Audit	Group Manager Station Manager Watch/Crew Managers	Start April 2006 Finish April 2007


STATION PLANNER - TECHNICAL SERVICES
PAGE 5
STATION: CLYDEBANK
YEAR: 2006 – 2007

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Review Station Vehicle Requirements Review Monthly Annual Audit	Station Manager Watch Manager	Start April 2006 Finish 2007
2	Complete annual property audit Review Quarterly Annual Audit	Station Manager Watch Manager	Start April 2006 Finish April 2007

STATION PLANNER – PERSONNEL**PAGE 6****STATION: CLYDEBANK****YEAR: 2006 – 2007**

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Ensure staff numbers are adequate on each watch to maintain crewing levels Review Monthly Annual Audit	Station Manager Watch/Crew managers	Start April 2006 Finish April 2007
2	Ensure adequate support personnel supervision Review Monthly Annual Audit	Station Manager Watch Manager Area Admin Officer	Start April 2006 Finish April 2007
3	Monitor Sickness levels Arrange welfare interviews Review Monthly Annual Audit	Station Manager Watch/Crew Manager SSA	Start April 2006 Finish April 2007

STATION PLANNER –STRATEGIC PLANNING PAGE 7

STATION: CLYDEBANK

YEAR: 2006 – 2007

NO	OBJECTIVE	RESPONSIBILITY	TARGET DATE
1	Arrange & Chair annual H&S meeting Review Quarterly Annual Audit	Group Manager Station Manager	Start April 2006 Finish April 2007
2	Ensure performance management methodology is being implemented Review Monthly Annual Audit	Station Manager	Start April 2006 Finish April 2007
3	Carry out Best Value audit of station staffing / OT Review Quarterly Annual Audit	Station Manager	Start April 2006 Finish April 2007



STATION PLAN
INITIATION PRO-FORMA

Station Name _____ No _____ Area _____

Initiative _____ Subject _____

Date _____

Reason for Initiative

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<u>Number of Incidents</u> (Statistical data if applicable)	<u>Data Period</u>	
e.g.	From:	To:
MIS Wizard Data:-		
FSEC Risk Data :-		
Station Log Data:-		
Scottish Index of Multiple Deprivation (SIMD) Data:-		
Other Relevant Evidence:-		

Plan for Implementing Initiative

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		Target Period	Print Name	Completed Date
STAGE 1	(e.g. pre-planning)			
STAGE 2	(e.g. practical implementation)			
STAGE 3	(e.g. evaluation, Audit, Reporting)			

Resources Required

	Availability Confirmed
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**STATION PLAN
EVALUATION / MONITORING PRO-FORMA**

Station Name _____ No _____ Area _____

Initiative Name _____ Subject _____

Initiative Date From _____ To _____ Evaluation Date _____

Reason for Initiative

Number of Incidents (Statistical data at end of evaluation period)

Data Period

e.g.

From:

To:

MIS Wizard Data:-

FSEC Risk Data :-

Station Log Data:-

Scottish Index of Multiple Deprivation:-

Other Relevant Evidence:-

Outcomes of Initiative

Positive Outcomes:

Negative Outcomes:

Plan Result

(tick appropriate box(es))

Successful (completed)

Successful & Continue

Successful & use again

Part successful

Recommend to others

Unsuccessful

Station Evaluation	Print Name	Date
Area Evaluation	Print Name	Date
Service Evaluation	Print Name	Date

This form is part of the Plan Evaluation / Audit Procedure *