

STRATHCLYDE  
FIRE & RESCUE



## YORKHILL FIRE STATION

### STATION PLAN

2007 / 2008

OPERATIONS DIRECTORATE



**STRATHCLYDE FIRE & RESCUE**  
**OPERATIONS DIRECTORATE**  
**(NORTH WEST GLASGOW AREA)**  
**T04 YORKHILL FIRE STATION PLAN 2007 / 2008**

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## 1 **INTRODUCTION**

The presentation of this plan for Yorkhill Fire Station is intended not only to meet the needs of the local community, but to also be an integral component of the Area Plan of North West Glasgow. These integrated plans overarching aim is to link with Strathclyde Fire & Rescues Integrated Risk Management Plan and its corporate vision of ***“making our communities safe places to live, work and visit”***

This therefore places a duty upon all personnel to contribute to the corporate vision by the requirement to develop strategies and to ensure all activities contribute to:

1.	<b>Minimising the effects of fire and other emergencies.</b>
2.	<b>Reflecting the community’s need for Fire and Rescue Services.</b>
3.	<b>The effective administration of Fire Safety Legislation.</b>
4.	<b>The achievement of fairness and equality in the treatment of all staff and service users.</b>
5.	<b>The promotion of health, safety and welfare.</b>
6.	<b>Communicating with stakeholders and staff to inform on Fire and Rescue Service activity and to seek opinion on the delivery of services.</b>
7.	<b>Making best use of all resources.</b>

This plan also takes cognisance of the statutory duties placed upon the Fire & Rescue Service by virtue of the Local Government (Scotland) Act 2003. Such duties relate to Community Planning, Community well-being and Best Value, i.e. continuous improvement, customer/citizen focus, equality and public performance reporting.

## 2 **AIM**

This plan will seek to enable the engagement of fire service personnel with the local community. It should achieve this by requiring activities and the implementation of risk reduction measures within targeted areas with the aim of reducing:

- ❖ Accidental dwelling fires.
- ❖ Accidental dwelling fire deaths.
- ❖ Serious non-fatal casualties from fire.
- ❖ Malicious secondary fires.
- ❖ Unwanted fire signals.
- ❖ Malicious calls.
- ❖ Incidence of wilful fire raising.
- ❖ Other incidents of Anti Social Behaviour.
- ❖ Road Traffic Collisions.

Additionally this plan seeks to improve service delivery by effective performance management by effectively: -

- ❖ Managing attendance.
- ❖ Identifying personnel training needs.
- ❖ Developing personnel.
- ❖ Maintaining operational competencies.
- ❖ Implementation of risk reduction measures.
- ❖ Promote Best Value.

### **3 OBJECTIVES**

#### **3.1 Community Safety**

- CS1 Reduce accidental dwelling fires in station area;
- CS2 Reduce the number of unwanted fire signals;
- CS3 Reduce the number of road traffic collisions;
- CS4 Reduce anti-social behaviour;
- CS5 Reduce the number of rubbish fires;
- CS6 Participate in community partnerships.

#### **3.2 Operations**

- OP1 Ensure appropriate operational response to each risk;
- OP2 Collate risk assessment data for premises in the station area.

#### **3.3 Development**

- DV1 Participate in area RTC training;
- DV2 Ensure training meets the need of personnel and SFR;
- DV3 Ensure the availability of appropriate skilled personnel.

#### **3.4 Finance**

- FI1 Spend station budget appropriately;
- FI2 Maintain appropriate stock levels;
- FI3 Monitor and control pre-arranged overtime;
- FI4 Pay invoices on time.

#### **3.5 Technical Services**

- TS1 Reduce vehicle down time due to maintenance;
- TS2 Maintain property;
- TS3 Minimise energy efficiency.

#### **3.6 Personnel**

- PS1 Manage attendance levels;
- PS2 Ensure watch establishment is sufficient to maintain crewing levels;
- PS3 Ensure adequate supervision of support personnel.

#### **3.7 Strategic Planning**

- SP1 Arrange and chair annual health & safety meeting;
- SP2 Carry out best value audit of staff.

## **4 COMMUNITY PROFILE**

### **4.1 Area:**

Yorkhill is situated on the north side of the River Clyde with the station area extending along the north bank, it provides fire cover to the Hayburn, Hillhead, Kelvingrove, Partick and Woodlands areas of the city.

Housing is mainly public sector, pre post war, flatted properties up to nine storeys in height, with several small areas of affluent private sector housing throughout. There are 23 residential blocks of flats of up to 25 floors. There is also a major redevelopment being undertaken (Glasgow Harbour) within the station area, which will dramatically change the station profile over the coming years.

There is 1 High school and 14 primary schools within the Yorkhill station boundary. The addresses of which and contact details are listed in Appendix A.

Yorkhill has some major education and health establishments along with many light industrial units and factories in its area. The station covers Glasgow University, which has a wide variety of departments covering subjects such as biomedical, engineering and veterinary medicine. These subjects are housed in over thirty-five different buildings, and are attended by approx 20,000 students in any one-year.

The station area also includes 3 hospitals; addresses and contact details are listed in appendix B.

A further list of community contacts is contained in appendix C.

#### **4.2 Population:**

The station area population in 2006 was approx 35,997. The station area has a high percentage of transient population due to the amount of students that live within the area during term time. The permanent population is made up of the following:

Male 48.7% (17,527)

Female 51.3% (18,470)

Of the total population of the area, approximately 4000 are retired with 66% of people still of working age in employment. Approx 6% of the working age population in the area are unemployed.

#### **4.3 Age:**

The Area as a whole has a very low percentage of its population between the ages of 5 and 14, compared to that of the city average. However the area has a higher average, compared to that of the city, for people in the 15 to 59/64 age bracket. The proportion of people above pensionable age within the whole area is just over 10%, which is considerably lower than the city average of 17%, with the Hayburn ward having the highest proportion at 14%.

#### **4.4 Ethnicity:**

In the Yorkhill area 13.86% of the population are ethnic minorities this amounts to 5,577 people. There is a wide representation of people from other cultures within the area with the highest concentration living within the Woodlands area. The Woodland ward accounts for 31.6% of the total ethnic population located within the Yorkhill area.

#### **4.5 Employment:**

The main areas of employment within Yorkhill are the hospitals, educational establishments and small industrial companies. With over 66% of people who are of working age in employment and only 6% unemployed. The percentage of unemployment in all five ward areas is just above the city average of 4.5%.

#### 4.6 Political Profile

Following council elections and reforms of the council ward system on the 3<sup>rd</sup> May 2007, the station area now contains parts of 3 multi-member wards. These are listed below:

##### Ward 10 Anderston/City

Councillor Nina Baker	Scottish Green Party
Councillor Philip Braat	Scottish Labour Party Candidate
Councillor Craig McKay	Scottish National Party (SNP)
Councillor Gordon Matheson	Scottish Labour Party Candidate

##### Ward 11 Hillhead

Councillor Kenneth Elder,	Scottish Liberal Democrats
Councillor Hanzala Malik,	Scottish Labour Party Candidate
Councillor George Roberts,	Scottish National Party (SNP)
Councillor Martha Wardrop,	Scottish Green Party

##### Ward 12 Partick West

Councillor Stuart Clay	Scottish Green Party
Councillor Aileen Colleran	Scottish Labour Party Candidate
Councillor Christopher Mason	Scottish Liberal Democrats
Councillor Kenny Mclean	Scottish National Party (SNP)

#### 4.7 Major Developments

##### Glasgow Harbour Regeneration

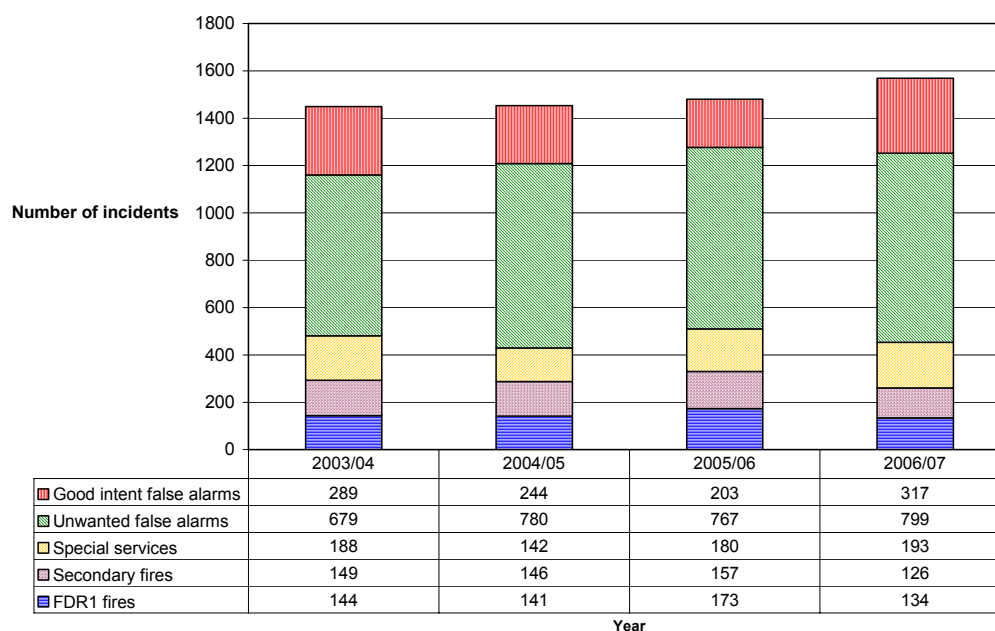
Glasgow Harbour is the name given to the redevelopment of former shipyards, docks, warehouses and granaries fronting the River Clyde and the River Kelvin south of the Clydeside Expressway, between the SECC and the Clyde Tunnel. Planning consent was granted in 2001 for the development of the site consisting of residential, business, retail and leisure, open public space and new service roads. The development is now well underway and is due for completion during this financial year.

## 5 OPERATIONAL ACTIVITY

### 5.1 Total Incident Activity

For the period 1<sup>st</sup> April 2006 to 31<sup>st</sup> March 2007, a total number of 1570 incidents were attended within the station area. Analysis of these incidents revealed that there were 134 FDR1 fires and 126 secondary fires. In these incidents there were, 2 fatalities and 10 people injured. The biggest drain of Fire & Rescue resources was caused by unwanted fire signals with a total of 799 incidents being attended. Of the total number of incidents attended in the year, unwanted fire signals accounted for 51% of all mobilisations.

**Incidents in Yorkhill Fire Station Area**



## 5.2 Secondary Fires

Secondary fire activity accounted for 8% of the total activity for the station area. Of the total number of secondary fires, refuse fires accounted for 90% of all fires within this category.

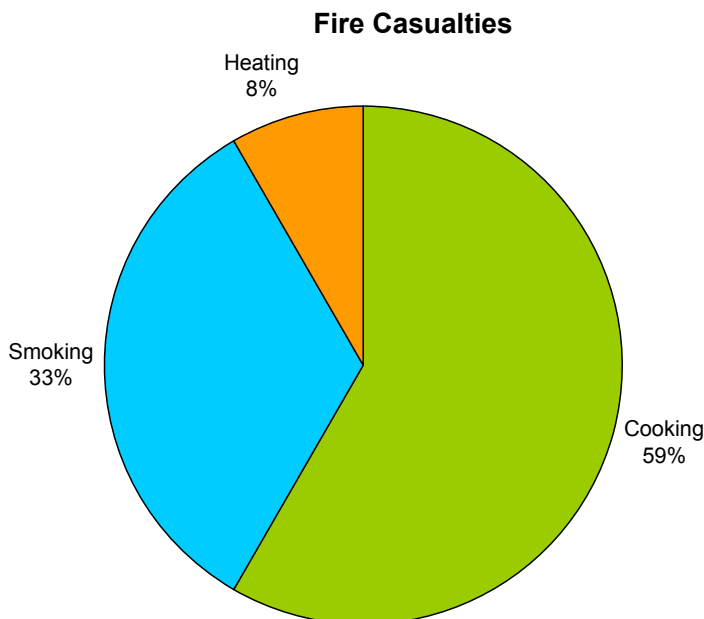
## 5.3 Anti Social Behaviour

Anti social behaviour accounts for a significant proportion of the fire station activity. This is made up from attending open hydrants, malicious false alarms and dealing with refuse and other nuisance fires.

In the year 1<sup>st</sup> April 2006 to 31<sup>st</sup> March 2007 there was only 1 recorded act of violence against crews from Yorkhill. This was an incident of stone throwing by a group of youths.

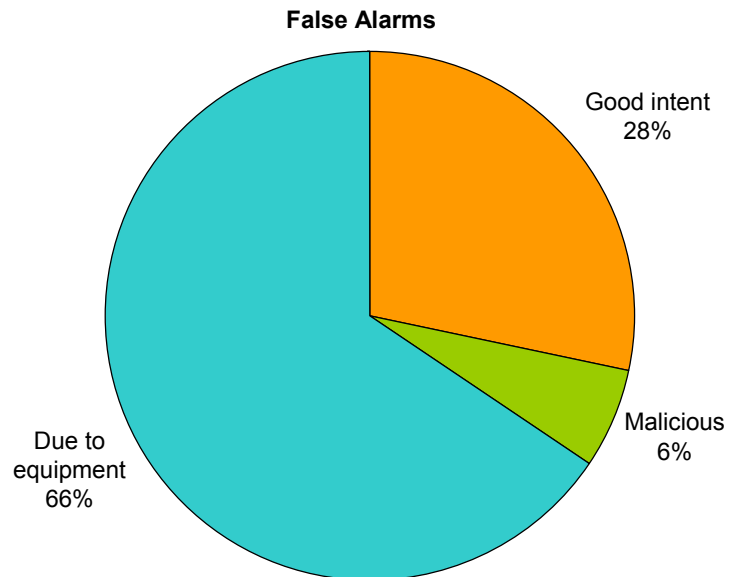
## 5.4 Fire Casualties and Fatalities

Over the last year there have been 2 fatalities and 10 casualties within the station area. The main causes are shown below, but it should be born in mind that an incident very rarely has a single cause. A factor in the majority of fatal fires is the use of alcohol although this is rarely reflected as the route cause.



## 5.5 False Fire Alarms

The majority of incidents which Yorkhill fire station respond to, turn out to be false alarms (71%). We put false alarms into two broad categories, wanted and unwanted. As a fire and rescue service we are happy to respond to calls, which turn out to be false, as long as the intent was good. It is the calls which are either generated maliciously or accidentally, usually by automatic systems, which we wish to reduce.



## **6 PERFORMANCE MONITORING**

We have a range of methods for monitoring performance throughout the year. These are detailed below:

### **6.1 Quarterly Reports**

Our primary tool is the quarterly monitoring report. In this document we must report on each of the objectives we have set ourselves (section 3). In doing this we will identify any areas where we are likely to fail to meet our target at an early stage so that we can take remedial steps.

### **6.2 Community Safety Return**

We produce a fortnightly return of community safety activity in order that these activities can be monitored more closely.

### **6.3 Finance reporting**

We produce a variance report at the end of each financial period (usually every 4 weeks) which will identify how the station is spending its budget and if there is any variance from the anticipated spending. Towards the end of the year we will also produce a probable outturn which will show how we anticipate the budget will finish in April.

### **6.4 Operational Review**

The operational review process involves Station Managers and other designated officers going to incidents to review the performance of the fire crews. This will be carried out according to the laid down procedures and using the appropriate paperwork and will be overseen by the training & operational review directorate at Hamilton HQ.

Station Profile

## 6.5 Contact Details

The fire station can be contacted directly by post, phone or fax:

<b>By post</b>	<b>Yorkhill Fire Station</b> Strathclyde Fire & Rescue 200 Kelvinhaugh Street Glasgow G3 8QS
<b>By Fax</b>	0141 334 2210
<b>By Telephone</b>	0141 334 2223

The Area Headquarters is at Cowcaddens and can be reached by using the following details:

<b>By post</b>	<b>North West Glasgow Area HQ</b> Strathclyde Fire & Rescue 123 Port Dundas Road Glasgow G4 0ES
<b>By Fax</b>	0141 302 3279
<b>By Telephone</b>	0141 302 3333

## 6.6 Operational Personnel Profile

The station establishment is 60 operational personnel which equates to 15 per watch consisting of:

- 1 Watch Manager B
- 2 Crew Managers
- 12 Firefighters

There is also 1 Station Manager who has overall responsibility for the station.

## 6.7 Community Safety Personnel Profile

At the present time, 3 community safety officers based at Yorkhill provide part of the advice and educational services to the whole of North West Glasgow. In addition there is a legislative fire safety office with 3 watch managers. These staff deal with fire safety enforcement issues for the Yorkhill area.

## 6.8 Support Staff Personnel Profile

Currently support staff services within the Station consist of two general assistants, a cook and a station support assistant.

## 7 STATION PLANNER

### 7.1 Community Safety

Index number	Corporate priority(s)	Objective	Responsibility	Target date
CS1	1,2,7	<p><b>Reduce the number of accidental dwelling fire casualties (fatal &amp; non-fatal) by 5%.</b>  <b>Reduce the number of accidental fires by 5%</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>Increasing the ownership of smoke alarms by completing 275 home fire safety visits (HFSVs) within our station area;</li> <li>Promoting HFSVs within the highest risk areas and premises;</li> <li>Working with partner agencies to encourage them to refer vulnerable people HFSVs;</li> </ul> <p>Respond to referrals from partner agencies quickly and appropriately.</p>	All Station personnel	March 2008
CS2	1,2,7	<p><b>Reduce the number of unwanted fire signals by 5%</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>Analysing out activity to identify premises causing high levels of unwanted fire signals;</li> <li>Engage with the student population to educate and encourage responsible behaviour. This will involve us delivering a program of visits to student residences early in the academic year;</li> <li>Engage with identified businesses to encourage them to take responsibility for alarm systems under their control. This will be done by implementing the service demand reduction strategy when it is introduced.</li> </ul>	All Station personnel	March 2008

## 7.1 Community Safety

CS3	1,2,7	<p><b>Reduce the number of road traffic collisions (RTCs) within our area by 5%</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Analysing areas of high activity;</li> <li>• Participate in the 'cut in out' initiative.</li> </ul>	All Station personnel	March 2008
CS4	2,7	<p><b>Contribute to reducing the incidences of anti-social behaviour within the area by 5%</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Participating in community activities on as many occasions as possible;</li> <li>• Analyse activity to facilitate early identification of problem areas;</li> <li>• Participate in school visits.</li> </ul>	All Station personnel	March 2008
CS5	1,2,7	<p><b>Reduce the number of rubbish fires within the station area by 5%</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Analyse activity to identify problem areas;</li> <li>• Tackle problems in the bin rooms of high rise buildings by fitting fire suppression systems.</li> </ul>	All Station personnel	March 2008
CS6	6,7	<p><b>Participate in community safety partnerships</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Attending the central &amp; west community safety forum;</li> <li>• Work with other organisations to achieve common aims and objectives</li> </ul>	Station Manager	March 2008

## 7.2 Operations

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
OP1	2	<p><b>Ensure appropriate operational response to each risk</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>Monitoring response to incidents and updating pre-determined attendances as required.</li> </ul>	<p>Watch Officers Station Manager</p>	<p>March 2008</p>
OP2	1,2	<p><b>Collate risk assessment data for premises in the station area</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>Continue to collect data and complete operational risk assessments for inclusion on the vehicle mounted data systems(VMDS).</li> </ul>	<p>Watch Officers Station Manager</p>	<p>March 2008</p>

### 7.3 Development

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
DV1	1,2,4,7	<p><b>Participate in area RTC training and ensure that 85% of personnel receive module 1 and module 2 training.</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Attending training sessions as required</li> <li>• Monitoring which personnel have attended and following up if any deficiencies are detected.</li> </ul>	All Station uniformed personnel	March 2008
DV2	1,2,4,7	<p><b>Ensure training meets the need of personnel and Strathclyde Fire &amp; Rescue</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Conducting personal development interviews;</li> <li>• Performing operational audits;</li> <li>• Implementing additional training as required.</li> </ul>	All Station uniformed personnel	March 2008
DV3	1,5, 7	<p><b>Ensure that adequate skilled personnel are available on station to operate all vehicles</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitoring personnel levels and qualifications;</li> <li>• Liaising with the training centre and area HQ to schedule appropriate training.</li> </ul>	All Station uniformed personnel	March 2008

## 7.4 Finance

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
FI1	7	<p><b>Station budget is spent appropriately</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Producing period variance reports;</li> <li>• Monitoring and authorising all expenditure as required.</li> </ul>	<p>Station Manager</p> <p>Admin assistant</p>	March 2008
FI2	7	<p><b>Stock levels on station are maintained</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitoring and authorising indents and orders as required;</li> <li>• Implementing efficient administration of station stock.</li> </ul>	<p>Station Manager</p> <p>Admin assistant</p>	March 2008
FI3	7	<p><b>Monitor and control pre-arranged overtime</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitoring and authorising of appropriate paperwork and records;</li> </ul>	Station Manager	March 2008
FI4	7	<p><b>Authorise 90% unchallenged invoices within 5 working days of being received.</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitoring the mail and authorising invoices as a priority.</li> </ul>	<p>Station Manager</p> <p>Admin assistant</p>	March 2008

## 7.5 Technical Services

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
TS1	7	<p><b>Reduce vehicle down time due to maintenance.</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitor the off the run time due to maintenance;</li> <li>• Program vehicle inspections within the station diary</li> <li>• Liaise with vehicle workshops when maintenance is required.</li> </ul>	<p>Watch officer</p> <p>Station Manager</p>	March 2008
TS2	7	<p><b>Maintain the property to a high standard</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Completing the property log book;</li> <li>• Discuss and communicate problems with the property officer at an early stage.</li> </ul>	<p>Watch officer</p> <p>Station Manager</p>	March 2008
TS3	7	<p><b>Minimise energy efficiency</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitor energy use and record;</li> <li>• Identify areas of potential savings.</li> </ul>	<p>Watch Officer</p> <p>Station Manager</p> <p>Admin assistant</p>	March 2008

## 7.6 Personnel

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
PS1	5,7	<p><b>Manage attendance levels</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Implement managing attendance policy;</li> </ul>	<p>Watch Officer</p> <p>Station Manager</p>	March 2008
PS2	7	<p><b>Ensure watch establishment is sufficient to maintain crewing levels</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitor pre-arranged overtime;</li> <li>• Monitor availability information;</li> <li>• Manage leave requests.</li> </ul>	<p>Watch Officer</p> <p>Station Manager</p>	March 2008
PS3	4,7	<p><b>Ensure adequate supervision of support personnel</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Monitor work output</li> <li>• Monitor time sheets</li> <li>• Conduct development and welfare interviews;</li> </ul>	<p>Watch Officer</p> <p>Station Manager</p>	March 2008

## 7.7 Strategic Planning

Index number	Corporate priority(s)	Objective	Responsibility	Outputs/timescale
SP1	5,7	<p><b>Arrange and chair station annual health &amp; safety meeting</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Review accidents and near miss data;</li> <li>• Review documentation as required.</li> </ul>	Station Manager	March 2008
SP2	7	<p><b>Carry out best value audit of station staff</b></p> <p>Achieve this by:</p> <ul style="list-style-type: none"> <li>• Conduct regular audits of all staffing information.</li> </ul>	Station Manager	March 2008

## 8 **COMPLAINTS**

### How To Complain To Strathclyde Fire & Rescue

Strathclyde Fire & Rescue constantly strives to maintain the highest possible standards in the way it provides services and in the behaviour of its employees. However, we recognise that there may be occasions when these standards are not met and we want to know when such lapses occur in order that, if appropriate, we can take steps to prevent them happening again. We therefore ask anyone experiencing dissatisfaction with the services of Strathclyde Fire & Rescue or its employees to let us know using the procedure set out below.

### **COMPLAINTS PROCEDURE**

If you are dissatisfied with the standard of service, actions or lack of action by the Service or its staff -

#### **You may register a complaint –**

**By post**           The Complaints Officer, Risk Management Unit,  
Strathclyde Fire & Rescue Headquarters,  
Bothwell Road, Hamilton ML3 0EA

**By E-mail**        [complaints@strathclyde.fire-uk.org](mailto:complaints@strathclyde.fire-uk.org)

**By Fax**            01698 338482

**By Telephone** 01698 300999 (asking for the Complaints Officer)

**In person**       to any member of the Service's staff at any Fire & Rescue establishment

To help us thoroughly investigate the circumstances of your complaint, please provide us with as much information as possible including, where applicable,

- The exact nature of the complaint
- The date and time of the incident giving rise to the complaint
- The location of the incident
- The identities of persons involved, if known
- Any information, which might help us to identify persons, involved
- An indication of how you would like us to resolve your complaint

Complaints may be made with the assistance of a third party, e.g. the Citizens' Advice Bureau

In relation to complaints, **we will:**

- Whilst being required to notify the person(s) against whom a complaint has been made, we will, as far as possible, respect the confidentiality and privacy of your complaint
- Acknowledge your complaint within 2 working days of its receipt
- Commence an investigation of your complaint immediately
- Advise you of the investigation's result within 21 days of the complaint being received and of any action that is proposed

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यदि आपको या आपको पहचानने वाले किसी व्यक्ति को यह प्रकाशन बड़े अक्षरों में, ऑडियो टेप पर, ब्रेल में या अन्य भाषा में चाहिये, तो कृपया हमें निम्नलिखित पते पर एक खत लिखें। कृपया अपना नाम और पता दें और प्रकाशन का शीर्षक और किस भाषा में अनुवाद चाहिये इसके बारे में जानकारी दें।

如果您或您所認識的人士想索取此份出版物的大號字體印刷版本，錄音帶，盲文或其它語言的譯本，請寫信到以下地址。請注明您的姓名，地址，出版物的名稱和所需的語言譯本。

ਜੇਕਰ ਤੁਹਾਨੂੰ ਜਾਂ ਤੁਹਾਡੀ ਜਾਣ-ਪਛਾਣ ਵਾਲੇ ਕਿਸੇ ਵਿਅਕਤੀ ਨੂੰ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਵੱਡੇ ਅੱਖਰਾਂ 'ਚ, ਆਡੀਓ-ਟੇਪ 'ਤੇ, ਬ੍ਰੇਲ 'ਚ ਜਾਂ ਹੋਰ ਜਥਾਨ 'ਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਸਾਨੂੰ ਹੇਠ ਲਿਖੇ ਪਤੇ 'ਤੇ ਇਕ ਖਤ ਲਿਖੋ। ਕ੍ਰਿਪਾ ਕਰਕੇ ਆਪਣਾ ਨਾਂ ਅਤੇ ਪਤਾ ਲਿਖੋ ਅਤੇ ਪ੍ਰਕਾਸ਼ਨ ਦਾ ਸਿਰਸ਼ਕ ਅਤੇ ਕਿਹੜੀ ਜਥਾਨ 'ਚ ਅਨੁਵਾਦ ਚਾਹੀਦਾ ਹੈ ਇਸ ਬਾਰੇ ਪਤਾ ਦਿਓ।

Εάν εσείς, ή, κάποιος άλλος που γνωρίζετε, επιθυμείτε την έκδοση αυτή σε μεγάλη εκτύπωση, σε κασέτα ήχου, σε Braille ή σε άλλη γλώσσα, παρακαλούμε επικοινωνήστε μαζί μας στη διεύθυνση που ακολουθεί. Αναφέρετε το όνομα και τη διεύθυνσή σας, τον τίτλο της έκδοσης και, εφόσον πρόκειται για μεταφράσεις, την επιθυμητή γλώσσα.

اگر آپ یا آپ کے کسی جاننے والے کو یہ اشاعتی مواد بڑی چھپائی، آڈیو-ٹیب، بریل یا اس کا کسی اور زبان میں ترجمہ درکار ہے تو براہ مہربانی مندرجہ ذیل پتے پر ہمیں خط لکھیں۔ برائے مہربانی اس کے ساتھ ہمیں اپنا نام اور پتہ، مطلوبہ اشاعتی مواد کا عنوان ضرور بھجوائیں، اگر ترجمہ درکار ہے تو مطلوبہ زبان کا نام لکھیں۔

Siz veya bir tanıdığınız, bu yayını büyük puntolarla basılı olarak, ses kaydı olarak, Körler Alfabesiyle ya da bir başka dile çevrilmiş bir kopyasını edinmek istiyorsanız, lütfen aşağıdaki adrese yazınız. Lütfen adınızı, adresinizi, istediğiniz yayının adını ve çevirisini istiyorsanız, hangi dilde istediğinizi belirtiniz.

જો તમને અથવા તમારા ઓળખીતા કોઈક વ્યક્તિને આ પ્રકાશન મોટા અક્ષરોમાં, ઓડિયો ટેપ પર, બ્રેલમાં અથવા બીજી ભાષામાં જોઈતું હોય, તો મહેરબાની કરી અમને નીચે લખેલ સરનામે એક પત્ર લખો. મહેરબાની કરીને પોતાનું નામ અને સરનામું જણાવો અને પ્રકાશનનું શીર્ષક અને કઈ ભાષામાં અનુવાદ જોઈએ છે, તે બાબત જણાવો.

Contact us at

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or alternatively visit our website at [www.strathclydefire.org](http://www.strathclydefire.org)



**STATION PLAN  
INITIATION PRO-FORMA**

Station Name \_\_\_\_\_ No \_\_\_\_\_ Area \_\_\_\_\_

Initiative \_\_\_\_\_ Subject \_\_\_\_\_

Date \_\_\_\_\_

<b><u>Reason for Initiative</u></b>		
<b><u>Number of Incidents</u></b> (Statistical data if applicable)	<b>Data Period</b>	
e.g.	From:	To:
MIS Wizard Data:-		
FSEC Risk Data :-		
Station Log Data:-		
Scottish Index of Multiple Deprivation (SIMD) Data:-		
Other Relevant Evidence:-		

<b><u>Plan for Implementing Initiative</u></b>				
		Target Period	Print Name	Completed Date
STAGE 1	(e.g. pre-planning)			
STAGE 2	(e.g. practical implementation)			
STAGE 3	(e.g. evaluation, Audit, Reporting)			

<b><u>Resources Required</u></b>	Availability Confirmed



**STATION PLAN  
EVALUATION / MONITORING PRO-FORMA**

Station Name \_\_\_\_\_ No \_\_\_\_\_ Area \_\_\_\_\_

Initiative Name \_\_\_\_\_ Subject \_\_\_\_\_

Initiative Date From \_\_\_\_\_ To \_\_\_\_\_ Evaluation Date \_\_\_\_\_

<b><u>Reason for Initiative</u></b>		
<b><u>Number of Incidents</u></b> (Statistical data at end of evaluation period)	<b>Data Period</b>	
e.g.	From:	To:
MIS Wizard Data:-		
FSEC Risk Data :-		
Station Log Data:-		
Scottish Index of Multiple Deprivation:-		
Other Relevant Evidence:-		

<b><u>Outcomes of Initiative</u></b>			
Positive Outcomes:			
Negative Outcomes:			
<b><u>Plan Result</u></b>	<b>(tick appropriate box(es))</b>		
Successful (completed)	<input type="checkbox"/>	Successful & Continue	<input type="checkbox"/>
Successful & use again	<input type="checkbox"/>	Part successful	<input type="checkbox"/>
Recommend to others	<input type="checkbox"/>	Unsuccessful	<input type="checkbox"/>

Station Evaluation	Print Name		Date	
Area Evaluation	Print Name		Date	
Service Evaluation	Print Name		Date	

This form is part of the Plan Evaluation / Audit Procedure \*

## General Community Contacts

Addaction North West Julie Breslin	54-58 St Vincent Terrace GLASGOW G3 8DX Phone: 0141 221 3382
Community PC PC Campbell Matthews	Partick Police Office Phone: 0141 532 3507
Curan Centre Irene Henry Project Coordinator	Anderson Kelvingrove Church 657 Argyle Street. GLASGOW G3 Phone: 0141 226 3277
Dumbarton Road Corridor Addiction Forum Isobel Dunsmuir	102 Kingsway Scotstoun GLASGOW G14 9YS Phone: 0141 954 5754
Sanctuary Housing Anne MacGreggor	Cairncross House 20 Kelvinhaugh Street, GLASGOW. G3 8NH <a href="mailto:annem@sanctuary-housing.co.uk">annem@sanctuary-housing.co.uk</a>
The Annexe Healthy Living Centre	9a Stewartville St Partick GLASGOW G11 5PE Phone 0141 357 6747
Whiteinch Community Association Rev Allan McWilliams	Phone: 0141 576 9020
Whiteinch Community Centre Sarah Ward Centre Regeneration Manager	Lochend Road, GLASGOW Phone: 0141 950 4434

## Schools In Yorkhill Fire Station area

Anderston Primary School	3 Port Street, Glasgow G3 8HY Phone: 0141 221 1263
Broomhill Primary School	57 Edgehill Road, Glasgow G11 7HZ Phone: 0141 334 5171
Dowanhill Primary School	30 Havelock Street, Glasgow G11 5JE Phone: 0141 339 0778
Glasgow Gaelic Primary	44 Ashley Street, Glasgow G3 6DS Phone: 0141 353 2321
Hyndland Primary School	44 Fortrose Street, Glasgow G11 5LP Phone: 0141 339 7207
Kelvin School	69 Nairn Street, Glasgow G3 8SE Phone: 0141 339 5835
Kelvinhaugh Primary School	20 Sandyford Street, Glasgow G3 8QJ Phone: 0141 339 0559
Ladywell School	12A Victoria Park Drive South Glasgow G14 9RU Phone:0141 959 6665
Middlefield Residential School	26 Partickhill Road, Glasgow G11 5BP Phone: 0141 334 0159
St Patrick's Primary RC School	10 Perth Street, Glasgow G3 8UQ Phone :0141 221 2921
St Paul's (Whiteinch) Primary RC School	17 Primrose Street, Glasgow G14 OTF Phone :0141 959 3263
St Peter's Primary RC School	42 Chancellor Street, Glasgow G11 5QN Phone :0141 339 1989
Thornwood Primary School	11 Thornwood Avenue, Glasgow G11 7QZ Phone: 0141 334 4271
Whiteinch Primary School	56 Medwyn Street, Glasgow G14 9RP Phone: 0141 959 3271

## Hospitals in T04 Yorkhill

Queen Mothers Hospital Fire Officer Mr Gordon Allan.	Dalnair Street, Glasgow Lanarkshire. G3 8SH Phone: 0141 201 0478
The Western Infirmary. Fire Officers. Mr Andy Wilson. Mr Martin Alexander.	Dumbarton Road Glasgow. G11 6NT Phone: 0141 211 2000
Yorkhill Sick Children's Hospital Fire Officer Mr Gordon Allan.	Dalnair Street, Glasgow. G3 8SJ Phone: 0141 201 0478