

Who Can Help?

The Scottish Environment Protection Agency (SEPA) is Scotland's flood authority and,

- Operates flood warning schemes in many parts of Scotland.
- Helps local authorities identify sustainable actions to manage flooding.
- Provides flood warnings through Floodline: 0845 988 1188.
- Provides information, including an outline map you can use to check whether your home or business is at risk from river or coastal flooding:

www.sepa.org.uk/flooding/flood_map.aspx

Scottish Flood Forum

- Guidance and advice on flooding before, during and after a flood. Flood defences, insurance advice etc.

Cont. **01738 448 411** www.scottishfloodforum.org

Your local authority,

- Manage flood defence measures and schemes.
- Inspect and maintain bridges and gullies, carrying out clearance and repair works to reduce the risk of flooding.
- May be able to offer flood protection products, but has no duty to do so.
- Works with emergency services in response to severe flooding.
- Co-ordinates shelter for people evacuated from

Scottish Water works with local authorities and SEPA to minimise flood risk and,

- Manage the public water and waste water network.
- Is responsible for minimising risk of sewer flooding.

Local authority contact details

Council Telephone

Argyll & Bute Council	01546 602127
East Ayrshire Council	0845 724 00 00
East Dunbartonshire Council	0845 045 4510
East Renfrewshire Council	0141 577 3000
Glasgow City Council	0141 287 2000
Inverclyde Council	01475 717171
North Ayrshire Council	0845 603 0590
North Lanarkshire Council	01698 403200
Renfrewshire Council	0141 842 5000
South Ayrshire Council	0300 1230900
South Lanarkshire Council	0845 7406080
West Dunbartonshire Council	01389 737000

Flood warning codes



Flood Watch - Flooding possible.



Flood Warning-Flooding expected, Take immediate action



Severe Flood Warning - Severe flooding, danger to life

NO LONGER IN
FORCE
MESSAGES

Issued when warnings & alerts are no longer in force



FLOODING

DURING A FLOOD



Making our communities safe places to live, work and visit

www.strathclydefire.org

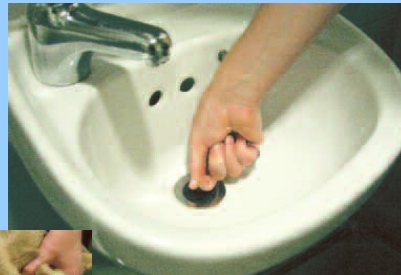
During a flood

Once the floodwaters start to rise, there is nothing you can do to stop it. By now you should have done everything in your power to prepare for it. Below are some do's and don'ts to help you and your family stay safe until the water levels drop.

- Log on to the SEPA website, www.sepa.org.uk/flooding or phone Floodline for current information. Updates may also be provided via radio and TV. If live within a flood warning area, the police may contact you
- Move pets, vehicles, valuables and other items to safety
- Alert the neighbours, particularly the elderly and vulnerable
- Put sandbags or other flood defence products in place - but ensure your property is ventilated
- Put the plug in sinks/baths and put a sandbag in the toilet bowl to prevent sewage from flowing back up
- Be ready to turn off gas and electricity (get help if needed). Unplug electrical items and move them upstairs if possible
- Co-operate with emergency services and local authorities - you may be evacuated to refuge centres
- Fill the bath, sinks and jugs with clean water before the floods arrive and keep bottles of water handy
- Do as much as you can in daylight. Doing anything in the dark will be more difficult and may be more dangerous.

Checklist

- list of local and emergency numbers.
- Everyone knows where the flood kit is and how to use it.
(<http://www.scottishfloodforum.org/factsheets/>)
http://www.sepa.org.uk/flooding/flooding_publications.aspx
- Children's essential i.e. milk, food sterilised bottles, nappies, clothing etc.
- Fresh water and food provisions
- Medication - does anyone need medication?
- Valuable and sentimental items stored high out of reach of flooding
- Flood defence products and sandbags in place
- Know where and how to turn off gas and electricity.
- Car moved to safe place.
- Pets protected.



Stay Safe

- Floods can kill. Don't try to walk or drive through flood water – six inches of fast flowing water can knock you over and two feet of water could float your car.
- Manhole covers may have come off and there may be other hazards you can't see.
- Never try to swim through fast flowing water – you may get swept away or be struck by an object in the water.
- Don't walk on sea defences, riverbanks or cross river bridges if possible – they may collapse in extreme situations or you may be swept off by large waves. Beware of stones and pebbles being thrown up by waves.
- Avoid contact with floodwater – it may be contaminated with sewage. If you come into contact with floodwater, wash your hands with soap and disinfected water.
- Electric current passes easily through water, so stay away from downed power lines and electrical wires.

